

CANCELLATION POLICY

1. Cancellation Period:

- Cancellations made more than 14 days before the check-in date: Full refund minus a \$50 processing fee.
- Cancellations made between 7 and 14 days before the check-in date: 50% refund.
- Cancellations made less than 7 days before the check-in date: No refund.

2. Modification Policy:

- Modifications to your reservation dates can be made, subject to availability and approval.
- Changes made more than 14 days before the check-in date may incur a \$25 modification fee.
- Changes made within 7 to 14 days of the check-in date may incur a \$50 modification fee.

3. No-Show Policy:

- In the event of a no-show without prior cancellation, the full booking amount will be charged.

4. Early Departure:

- Guests departing earlier than the reserved checkout date will be charged for the full stay.

5. Weather-Related Cancellations:

- In the case of severe weather conditions preventing travel, a full refund or the option to reschedule will be offered.

How to Cancel or Modify:

- To cancel or modify your reservation, please contact our customer support at [Email] or call [Phone].
- Cancellation or modification requests made outside of office hours will be processed on the next business day.

Refund Processing:

- Refunds will be processed within 7-10 business days from the date of cancellation.

We recommend considering travel insurance for added peace of mind. Stillwater Retreat reserves the right to amend this cancellation policy as needed.