

STILLWATER RENTAL POLICY

Booking Confirmation + Payment

- **Reservation Confirmation:** Your reservation is confirmed upon receipt of the full payment. A booking confirmation email will be sent to you with essential details.
- **Payment:** We accept payments through the Airbnb platform. Payments are non-refundable unless otherwise specified in the cancellation policy.

Cancellation + Modification

- **Cancellation Policy:** Refer to our Cancellation Policy for details on cancellations, refunds, and modifications. It is recommended to review this policy before confirming your reservation.

Check-In + Check-Out

- **Check-In:** Check-in time is after 3:00 PM. Early check-ins may be accommodated based on availability, but please confirm in advance.
- **Check-Out:** Check-out time is by 11:00 AM. Late check-outs may incur additional fees if not prearranged.

House Rules + Occupancy

- **House Rules:** Guests are required to adhere to the House Rules provided on our Airbnb listing. Failure to comply may result in eviction without a refund.
- **Occupancy:** The maximum occupancy for each cabin is stated in the listing. Additional guests may incur extra charges or lead to eviction without a refund.

Pets + Smoking

- **Pet Policy:** We welcome well-behaved pets with prior approval. A pet fee of \$25 per night applies. Guests are responsible for any damages caused by their pets.
- **Smoking:** Stillwater Retreat is a smoke-free environment. Smoking is strictly prohibited inside the cabins. Designated smoking areas are provided outdoors.

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Security Deposit

- **Security Deposit:** A security deposit may be required to cover potential damages. The deposit is fully refundable within [number of days] after check-out, provided no damage is reported.

Property Access + Amenities

- **Property Access:** Guests have access to the entire cabin and designated outdoor spaces. Restricted areas will be clearly communicated.
- **Amenities:** Guests are welcome to use all provided amenities. Any damage to amenities or cabin property may result in additional charges.

Emergencies + Support

- **Emergency Contact:** In case of emergencies, please contact emergency services first. For non-emergency issues, contact our on-call support at 1-888-111-1111.
- **Support:** Our support team is available during your stay for assistance. Contact us at support@thestillwater.com for non-urgent matters.

By confirming your reservation, you acknowledge that you have read and agreed to the terms outlined in this Airbnb Rental Policy for Stillwater Retreat.

We look forward to hosting you at Stillwater Retreat and hope you have a delightful stay!